

You have purchased a quality product from LAUDA, for which we offer you the following

## **MANUFACTURER'S WARRANTY FOR NEW DEVICES.**

This warranty does not affect the statutory liability of the seller of the device for defects. You can assert your statutory rights against the seller independently of this manufacturer's warranty.

### **WARRANTY CONDITIONS**

1. The warranty becomes effective if you, as an end customer, register with us under [www.lauda.de](http://www.lauda.de) within 3 months of the date of delivery by one of our authorized partners in a country covered by this warranty (see the list referred to under Sec. 5). Upon registration you shall state your company, name and address data, the device identification (serial number), the heat transfer liquid used and the delivery receipt of the device. End customer is anyone who does not purchase a device for the purpose of resale. The warranty is non-transferable.

2. The warranty is only valid for the following device lines:

- |             |                    |
|-------------|--------------------|
| - Alpha     | - Proline          |
| - ECO       | - Proline Kryomate |
| - Hydro     | - Ultracool        |
| - Integral  | - Ultratemp        |
| - LOOP      | - Universa         |
| - Microcool | - Variocool        |
| - PRO       | - Versafreeze      |

A device can only be registered at the latest 3 years after the date of production.

3. During the warranty period of 5 years from delivery of the new device by the authorized partner, we will remedy substantial material and/or manufacturing defects demonstrably existing at the time of delivery, if they are reported to us immediately after the defect has been discovered and during the warranty period. The defects shall be rectified at our discretion by repair or replacement. Replaced parts or devices shall become our property. Transport costs are not covered by the warranty.

There shall be no further claims under this warranty. In particular, this warranty does not give rise to any claims for damages against us.

4. Condition for a performance under this warranty is that the end customer demonstrably

- has used only original LAUDA heat transfer liquids (not applicable to Hydro or Versafreeze device lines),
- has used the device in accordance with its intended use and in compliance with the installation, assembly and operating instructions, and
- has properly carried out all prescribed maintenance. This includes especially the preservation of an appropriate quality of the central cooling water and of the heat transfer liquid.

The warranty does not cover parts that are subject to natural wear and tear, transport damages for which we are not responsible, and damages caused by repairs or modifications by persons

who have not been authorized by us. Furthermore, the warranty does not cover component and accessory parts (such as cables, plugs, hoses, adapters, etc.) that are to be purchased separately from the device.

5. A list of countries covered by the warranty and the respective local authorized partners is available at <https://www.lauda.de/en/warranty-conditions/participants>. In case the end customer transfers a device that meets the technical requirements (e.g. voltage, frequency) and is suitable for the environmental conditions to another country, the warranty can be claimed there if the country is covered by the warranty. If the device is transferred to a country not covered by the warranty, the warranty expires.

6. In the event of a warranty claim, please contact the LAUDA Service Center by sending a comprehensible description of the defect. The warranty service is provided at our site in D - Lauda-Königshofen or at the site of our authorized partner responsible for the country of the end customer. LAUDA will issue a service number and inform the end customer immediately where the performance of the warranty service will take place.

For the performance of the warranty service, the end customer shall send the device to the place designated by LAUDA at his own expense and risk. The end customer shall also bear the return costs.

If the end customer has used the device with environmentally harmful, toxic, radioactive or otherwise dangerous substances, he must clean the device before sending it and submit a declaration of non-objection on request.

Warranty service on site of the end customer shall only be provided if the end customer bears all travel, accommodation and transport costs incurred.

7. The performance of warranty service does not extend the warranty period, nor does a new warranty period start. This also applies if parts are replaced, or a replacement device has been delivered.

8. This warranty is subject to the laws of the Federal Republic of Germany with exception of the 'UN Convention on the International Sale of Goods' (CISG). Vis-à-vis end customers having no general place of jurisdiction in Germany, businesses, public law legal persons or special funds under public law the place of jurisdiction shall be the court competent for our registered office. However, we are also entitled to take legal action in the court competent for the end customer's registered office.

Warranty conditions of LAUDA DR. R. WOBSE GMBH & CO. KG  
Laudaplatz 1, D- 97922 Lauda-Königshofen,

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